

## CSDI WORK PROGRAMME: APRIL 2006 – MARCH 2007

(CSDI underpinning principle: “Establishing a new model of partnership working”)

**Theme1:** Creating an integrated service improvement vehicle

**Theme 2:** Putting service users at the centre of social care and health services

**Theme 3:** Making a different ‘on the ground’ – perceptibly improving the experience of service users

**Theme 4:** Making a significant improvement in the public perception of social care

Lead	Project	Description	Theme
CSD: Andy Nash	Commissioning Development		Theme 1
SCIE: Sara Lewis	Practice Partners’ Network	Developing wide range of participant activities, skills and information exchange within network, and testing SCIE’s products.	Theme 1
SCIE: Patricia Kearney	Learning sets for MH Social Care leaders	Test fostering and participation guides with practice partners.	Theme 1
SCIE: Marie Diggins	Set up and sustain network	Network to produce tracking data to support implementation process.	Theme 1
CSD: Laurence Moulin	Analyse and improve the care services data collection	To review each clinical area within Care Services Directorate. Collect current data, review them with stakeholders, remove those that are not relevant, and replace them with better and improved data.	Theme 1
SCIE: Nadira Sharif	Hospital discharge – a guide for older people	Development of current methodological project on older people views of hospital discharge.	Theme 2
SCIE: Sara Lewis	Looking to the Future II	Knowledge Review on user driven change to identify model and methods of user-led change.	Theme 2
SCIE: Nasa Begum & Pete Fleischmann	Performance measures for successful service for user and carer participation	Following on work from Position Paper ‘Has Service User Participation Made a Difference to Social Care’ to develop a resource for assessing the effectiveness of service user and carer involvement.	Theme 2
SCIE: Nasa Begum	Seldom heard - hard to engage or are marginalised by them	Knowledge review of participation of service users and carers. There is insufficient literature or research to warrant a knowledge review in this area.	Theme 2

<b>Lead</b>	<b>Project</b>	<b>Description</b>	<b>Theme</b>
SCIE: Sheila Barrett	Improvement of social care services – a tool to promote good practice	Scoping service users' improvement activities – map current developmental support in social care.	Theme 2
SCIE: Patricia Kearney	Collaboratives project 1	First application of collaboratives methodology to measure impact of SCIE practice guides on practice and service delivery.	Theme 3
SCIE: Patricia Kearney	Collaboratives project 2	Second application of collaboratives methodology to measure impact of SCIE practice guides on practice and service delivery.	Theme 3
SCIE: Marie Diggins	Parental MH and child welfare network	National network to develop practice and contribute to standards and guidelines. Interactive SCIE network web page with links on other partner sites.	Theme 3
CSD: Rachel Arrundale	Care Services Strategy	Review of quantitative information available. Review current legislation, including implications of Human Rights Act and identify the challenges to its existence through the Acts.	Theme 3
SCIE: Patricia Kearney DH: Lionel Took	Workforce Development	Project to promote good HR practice in social care working with DH, Skills for Care and SCIE	Theme 3
CSD: Andy Nash	Social Care TV		Theme 4
Lead: Pete Fleischmann	Media Awards	Feasibility of media awards (Social care Media Awards study). Scope of evidence: compile list of key contacts in awards field.	Theme 4